

REFUND REQUEST FORM

Date month year 2016

For refunding your tickets purchased on Vietnam Airlines website www.vietnamairlines.com, please complete this form and email to refund-online@vietnamairlines.com. The refund request must be sent from the registered email during online booking process, otherwise, your refund request will not be accepted.

Depending on the fare rule, the refund may be permitted with fee or not permitted. The refund will be credited to the payment card or payment account that was used to purchase the tickets.

Note: For Vietnam local payment by cash at Vietcombank counter, please go to Vietnam Airlines branch in Vietnam for refund.

TICKET INFORMATION

Ticket number	Passenger name	Itinerary	Sectors requested for refund	Reason for refund
738xxxxxxxxxx	NGUYEN VAN ANH	HANOI – SEOUL- HANOI	SEOUL - HANOI	Do not use SEOUL - HANOI

PAYMENT INFORMATION

Please select form of payment by double click on the selection box

<input checked="" type="checkbox"/>	VISA	04 last digits: 1234
<input type="checkbox"/>	MasterCard	04 last digits:
<input type="checkbox"/>	JCB	04 last digits:
<input type="checkbox"/>	Vietnam local payment (Pay now with Vietnam domestic card, Pay later by ATM or I banking)	