



**CONVERT BONUS MILES REQUEST**

**MEMBER’S FULL NAME**

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Membership No.: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*(Attention: Email address and Telephone number are mandatory information)*

Request to convert …………………………………………….bonus miles to:

………………………qualifying miles  ……………… qualifying segments

**CONDITIONS:**

* The conversion rate is: 15,000 bonus miles = 1,000 qualifying miles or 01 qualifying segment.
* If the transaction is conducted outside Vietnam, the processing fee is US$ 10 per transaction (includes all taxes and fees)
* If the transaction is conducted within Vietnam, the processing fee is VND 235.000 per transaction (includes all taxes and fees)
* Converted qualifying miles can be used for award redemption per Lotusmiles policies
* Price and conditions may be changed at any time without prior notice

Process transaction at Vietnam Airlines office: …………………………………………………………

|  |  |
| --- | --- |
|  | I agree with Lotusmiles terms and conditions and the [Privacy Policy](https://www.vietnamairlines.com/en/terms-and-conditions/privacy-policy) of Vietnam Airlines  **Member’s signature**  *Date: / /* |