

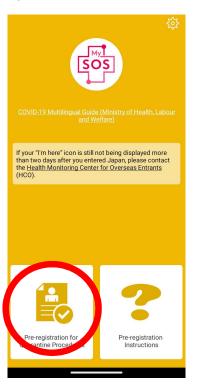
## [Procedure manual for airlines]

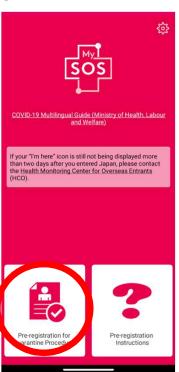
2022, 1, 31

## How to check Test result upon check-in when a passenger uses Fast Track

- OWhen a passenger shows "my SOS APP" upon check-in, airline needs to ask passenger to tap "pre-registration for Quarantine procedure (marked in red)" and check the status of Test result on the APP
- OTop screen of "my SOS APP" will be colored in green, yellow or red according to the progress of on-line authorization. Please note that airlines are required to check the progress of authorization regardless of the color of the top screen, and proceed to the next page which contains the details.









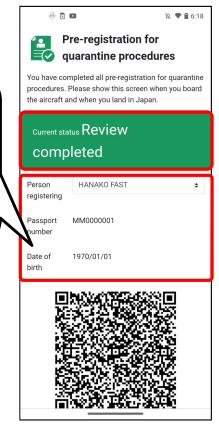
## OWhen the progress is shown in GREEN

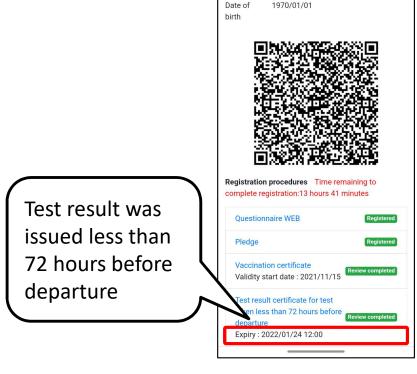
Airlines are to check below on the screen and proceed to check-in.

- 1. Current Status shows "Review Completed"
- 2. the screen is colored in GREEN
- 3. Name, date of birth and passport number are matched against the passport
- 4. Test result was issued less than 72 hours before departure.

In this case, on-line authorization of test result is already completed at Quarantine document Center and airlines do not need to ask passenger to show the actual test result in paper or in PDF format.

Name, date of birth and passport number are matched against the passport





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## OWhen the progress is shown in YELLOW or RED

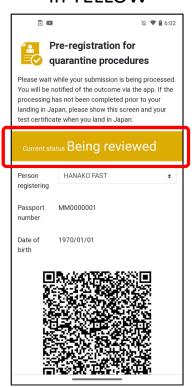
Airlines are required to check the actual test result in a paper format or in PDF format before checkin. Please follow existing procedures as there are no changes to its requirement.

In these case, on-line authorization of test result by Quarantine Document Center is NOT completed. It is either "Review Completed (review other than test result is completed)", "being reviewed" or "not registered".

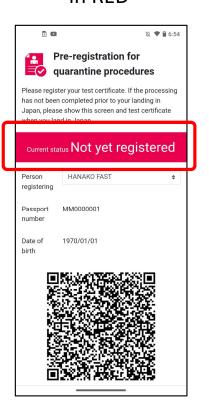
Status : Review Completed in YELLOW



Status : Being reviewed in YELLOW



Status: Not yet registered in RED





OFast Track account can hold 2 or more passenger when an adult traveling with children (12 years old or under). In this case, please make sure to check the status of all registered passenger using "drop down list"

