

To ensure the safety and comfort of all passengers, customers seated in emergency exit rows must meet **ALL** of the following requirements:

1. Be at least 15 years of age.
2. Be able to perform all required functions without assistance from other passengers or cabin crew.
3. Be in good health, not traveling with infants, children, or pets, and not require the use of a seatbelt extension.
4. Be able to read and understand emergency evacuation instructions in written or pictorial form, and understand and follow instructions provided by the cabin crew.
5. Be willing and physically able to assist the cabin crew and other passengers in the event of an emergency or evacuation, if required.

### **Important Notice**

- To support a safe and efficient evacuation, passengers seated in emergency exit rows may be required to assist during an emergency by following instructions provided by the cabin crew. During takeoff and landing, carry-on baggage must not be placed under the legs or on the lap.
- Please carefully review the above requirements before selecting “Confirm and Select Seat.” If any passenger does not meet these conditions, please cancel the seat selection. Vietnam Airlines reserves the right to reassign passengers to another seat within the same cabin class if any of the above requirements are not met.
- For safety reasons, cabin crew may reassign passengers from emergency exit row seats where necessary.