

Passengers requiring medical clearance before departure if match at least criteria below:

- a) Passengers suffer from any disease which is believed to be actively contagious and communicable, that poses a direct threat to the health and safety of themselves or others on the flight.
- b) Passengers are likely to be a hazard or cause discomfort to other passengers because of the physical or behavioural condition.
- c) Passengers are considered to be a potential hazard to the safety or punctuality of the flight including possibility of diversion of the flight or an unscheduled landing.
- d) Passengers are incapable of caring for themselves and require medical clearance.
- e) Passengers have a medical condition which may be adversely affected by the flight environment.
- f) Passengers require stretcher, medical oxygen service during the flight.
- g) Passengers suffer from a severe or life-threatening allergic condition.
- h) Passengers suffer from terminal illness.
- i) Passengers suffer from a medical condition where there is a reasonable doubt that the individual can complete the flight safely without requiring extraordinary medical assistance during the flight or whose condition may deteriorate in flight. For example, passengers who recently was discharged from hospital, has undergone major surgery or, suffered serious illness.
- j) Passengers may or has exhibited some unusual behaviour, as a result of suspected underlying medical problems or intellectual/developmental disabilities which could have an adverse effect on the health and safety of others, who may be considered a potential hazard to the safe and smooth operations of the flight.
- k) Passengers require extraordinary medical assistance during flight or whose condition may deteriorate during flight.
- l) Passengers previously involved a medical emergency on the ground or in-flight which caused delayed departures, a return to gate with delayed departure or diversion and wishes to resume their travel on VNA.
- m) Passengers not falling into the above categories normally do not need medical clearance, however, if in doubt, medical advice should be obtained.